

Headset Parts and Accessories Guide H1 2026



Poly Headsets and USB Speakerphones

Mission Family



Voyager Family



EncorePro Family



Blackwire Family



Sync Family



Savi Family



CS500 Family



HP Poly Mission Family

Mission 400 Series



Mission 600 Series



Mission 800 Series



Blackwire Family

Blackwire 8225



Blackwire 5200 Series



Blackwire 3300 Series



Blackwire 3200 Series



HP Poly Mission 400



HP SKU Number

D1VX1AA
D1WA2AA
D1WA9AA

HP 100 Character description

HP Poly Mission 4 Foam Ear Cushions
HP Poly Mission Carry Case
HP Poly Mission 4/6 Leatherette Ear Cushions (2 Pieces)

HP Poly Mission 600



D1WA2AA



D1WA9AA



D1VY6AA



D1WA0AA



HP SKU Number

D1WA2AA
D1WA9AA
D1VY6AA
D1WA0AA

HP 100 Character description

HP Poly Mission Carry Case
HP Poly Mission 4/6 Leatherette Ear Cushions (2 Pieces)
HP Poly Mission 6 Stereo Headband Pad (1 Piece)
HP Poly Mission 6/8 Monaural Headband Pad (1 Piece)

HP Poly Mission 800



D1WA2AA



D1VZ9AA



D1WA0AA



HP SKU Number

D1WA2AA
D1VZ9AA
D1WA0AA

HP 100 Character description

HP Poly Mission Carry Case
HP Poly Mission 8 Leatherette Ear Cushions (2 Pieces)
HP Poly Mission 6/8 Monaural Headband Pad (1 Piece)

Blackwire 8225



786D2AA



783Q9AA



HP SKU Number

783Q9AA
786D2AA

HP 100 Character description

Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)
Poly Voyager Focus 2 Case

Blackwire 5200 Series



786D1AA



85S19AA



HP SKU Number

85S19AA
85S08AA
786D1AA

HP 100 Character description

Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)
Poly Blackwire 5200 Y Training Cable*
Poly Voyager 4300 Case

NOTES

* Blackwire 5200 Y Cable supports listening only on the supervisor side

Blackwire 3300 Series



85S23AA



786D1AA



85S22AA



HP SKU Number

85S23AA
85S22AA
786D1AA

HP 100 Character description

Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)
Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces)
Poly Voyager 4300 Case

Blackwire 3200 Series



85S24AA



786D1AA



85S15AA



HP SKU Number

7S4M7AA
85S15AA
85S24AA
786D1AA

HP 100 Character description

Poly Blackwire C3225 Top
Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)
Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)
Poly Voyager 4300 Case

Poly Voyager Series

Voyager Focus 2 Series



Voyager 4300 Series



Voyager Legend 50



Voyager Free 60 Series



Voyager Surround 80 / 85



Voyager Focus 2 UC



783R8AA



783R6AA



786D2AA



AW6U1AA



786C4AA



HP SKU Number

786D2AA
783R8AA
783R6AA
783R7AA
AW6U1AA
AW6U3AA
786C4AA
786C5AA

HP 100 Character description

Poly Voyager Focus 2 Case
Poly Voyager Focus 2 Leatherette Ear Cushions (2 Pieces)
Poly Voyager USB-A Charging Stand*
Poly Voyager USB-C Charging Stand*
Poly Voyager Office Base for 4300/Legend 50/Focus 2 WW
Poly Voyager Microsoft Teams Certified Office Base
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter

NOTES

*Poly Voyager Charge stand can also be used with Voyager Focus 2 and Voyager 4300 headsets

Voyager 4300 Series



783R5AA



783R6AA



786D1AA



786C9AA



786C4AA



HP SKU Number

786D1AA
783R5AA
783R7AA
AW6U3AA
786C4AA
786C5AA
784P9AA

HP 100 Character description

Poly Voyager 4300 Case
Poly Voyager 4300 Leatherette Ear Cushions (2 Pieces)
Poly Voyager USB-C Charging Stand*
Poly Voyager Office Base-M for 4300/Legend 50/Focus 2 WW
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly USB-A to USB-C Cable (1500mm)

NOTES

* Poly Voyager Charge stand can also be used with Voyager Focus 2 and Voyager 4300 headsets

Voyager Legend 50



Voyager Office Base
(headset not included in accessory)



HP SKU Number

AW6U1AA
AW6U3AA
AW6U5AA
B0VR7AA
AW6U4AA

HP 100 Character description

Poly Voyager Office Base for 4300/Legend 50/Focus 2 WW
Poly Voyager Office Base-M for 4300/Legend 50/Focus 2 WW
Poly Voyager Legend 50 Dock Accessory for Voyager Office Base WW
Poly Voyager Legend 50/30 Mobile Charge Case WW
Poly Voyager Legend 50/30 Eartips S/M/L WW

Voyager 5200 Series



85Q22AA



9J334AA



HP SKU Number

85Q21AA
85Q22AA
85Q26AA
786C4AA
786C5AA
9J334AA

HP 100 Character description

Poly Voyager 5200 Large Eartips and Foam Covers (3 Pieces)
Poly Voyager 5200 Medium Eartips and Foam Covers (3 Pieces)
Poly Voyager 5200 Small Eartips and Foam Covers (3 Pieces)
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly Voyager 5200 Charging Case +USB-A Cable

Poly Voyager Free 60 Series



8L5A6AA



8L5A0AA



8L5A5AA



8L580AA



8L586AA



HP SKU Number

8L5A0AA
 8L580AA
 8L5A3AA
 8L5A4AA
 8L5A5AA
 8L586AA
 8L5A6AA
 8L5A8AA

HP 100 Character description

Poly Voyager Free 60 Black Eartips (2 Pieces)
 Poly Voyager Free 60 UC Black Basic Charge Case
 Poly Voyager Free 60 USB-C to USB-A Charging Cable
 Poly Voyager Free 60 USB-C to USB-C Charging Cable
 Poly Voyager Free 60+ UC 3.5mm Audio Adapter Cable
 Poly Voyager Free 60+ UC Black Touchscreen Charge Case for BT700
 USB-C Adapter
 Poly Voyager Free 60/60+ Black Earbuds (2 Pieces)
 Poly Voyager Free 60/60+ Microsoft Teams Certified Black Earbuds
 (2 Pieces)

Voyager Surround 80/85 UC



9C6M5AA



9C6M4AA



9C6M6AA



HP SKU Number

9C6M3AA
9C6M4AA
9C6M6AA
9C6M5AA
786C4AA
786C5AA

HP 100 Character description

Poly Voyager Surround 80/85 UC USB-C to USB-C Charging Cable
Poly Voyager Surround 80/85 UC 3.5mm Audio Adapter Cable
Poly Voyager Surround 80/85 UC Soft Case
Poly Voyager Surround 80/85 UC Left and Right Ear Cups
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter

Voyager Focus UC



786D2AA



85R99AA



786C4AA



HP SKU Number

85Q51AA
786C4AA
786C5AA
786D2AA
85R99AA

HP 100 Character description

Poly Voyager Focus UC Leatherette Ear Cushions (2 Pieces)
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly Voyager Focus 2 Case
Poly Voyager Focus UC USB-A Charging Stand

Poly Savi and CS Series

Savi 7400/8400 Office Base



Savi 8200 / 8400 Series



Savi 7300/7400 Series



Savi 7200 Series



D400 DECT Adapters



CS500 Series



EHS and Lifter Accessories



Savi 7400/8400 Office Base



8L569AA



8L558AA



HP SKU Number

HP 100 Character description

8L569AA#UUF	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L569AA#ABG	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L569AA#ABB	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L571AA#ABA	Poly Savi 8400/7400 Office DECT 1920-1930 MHz Base
8L558AA#UUF	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L558AA#ABG	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L558AA#ABB	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L562AA#ABA	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1920-1930 MHz Base
8L573AA	Poly Savi 84410/8420 Office Charging Cradle
8L577AA	Poly Savi 8440/8445 Office Charging Cradle
8L556AA	Poly Savi 7410/7420 Office Charging Cradle

Savi 8200 / 8400 Office and UC Series



85R34AA



85Q63AA



85R37AA



8Y9C4AA



85R45AA



85R41AA



HP SKU Number

85R34AA
 85T30AA#ABA
 8Y9C3AA#UUF
 8Y9C3AA#ABB
 85T31AA#ABA
 8Y9C4AA#UUF
 8Y9C4AA#ABB
 85T32AA#ABA

HP 100 Character description

Poly Savi 8200 5 Unit Charge Base
 Poly Savi 8210 Top and Charging Cradle
 Poly Savi 8210 Monaural DECT 1880-1900 MHz Top +Charging Cradle
 Poly Savi 8210 Monaural DECT 1880-1900 MHz Top +Charging Cradle
 Poly Savi 8220 Top and Charging Cradle
 Poly Savi 8220 Stereo DECT 1880-1900 MHz Top +Charging Cradle
 Poly Savi 8220 Stereo DECT 1880-1900 MHz Top +Charging Cradle
 Poly Savi 8245 Headset Cradle and Wearing Accessories

Savi 8200 / 8400 Office and UC Series

Continued



85R34AA



85Q63AA



85R37AA



8Y9C4AA



85R45AA



85R41AA



HP SKU Number

783M9AA
85R37AA
85R39AA
85R41AA
85R43AA
85R44AA
85R45AA
85Q65AA
85R47AA
85R49AA
85R65AA

HP 100 Character description

Poly Savi 8210/8220 Universal Power Supply -9V 500mA
Poly Savi 8210 Battery with Removal Tool
Poly Savi 8220 Battery with Removal Tool
Poly Savi 8240/8245 Battery
Poly Savi 8240/8245 USB-A Charging Cable for Headset and Battery
Poly Savi 8240/8245 Deluxe Charging Cradle
Poly Savi 8240/8245 Fit
Poly Savi 8240/8245 Foam Sleeves for Earloop (20 Pieces)
Poly Savi 8240/8245 Standard Charging Cradle
Poly Savi 8245 Deluxe Cradle with Battery
Poly Savi W8210/8220 Charging Cradle

Savi 8200 / 8400 Office and UC Series

Continued



85R31AA



85R32AA



85R57AA



85R59AA



HP SKU Number

85R31AA
85R32AA
85R59AA

HP 100 Character description

Poly Savi 740/745 Headband*

Poly Savi 740/745 Neckband*

Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

NOTES

* Savi 740/745 accessories can also be used with Savi 8245/8445 headsets

Savi 7300 / 7400 Series



Savi 7310



Savi 7320



D34ZJAA



85R59AA



HP SKU Number HP 100 Character description

DS4ZJAA	Poly Savi 7300 Charging Stand USB-C/A Adapter
784P8AA	Poly Savi 7300 Battery with Removal Tool
783Q8AA	Poly Savi 7300 Leatherette Ear Cushions (2 Pieces)
8Y9B6AA#ABG	Poly Savi 7310 Monaural DECT 1880-1900 MHz Top
8Y9B6AA#ABB	Poly Savi 7310 Monaural DECT 1880-1900 MHz Top
8Y9B6AA#UUF	Poly Savi 7310 Monaural DECT 1880-1900 MHz Top A/P
783N0AA#ABA	Poly Savi 7310 Monaural DECT 1920-1930 MHz Top
9V8Z7AA#ABJ	Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2
8Y9B8AA#ABB	Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top
8Y9B8AA#ABG	Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top AUST
8Y9B8AA#UUF	Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top A/P

Savi 7300 / 7400 Series

Continued



Savi 7310



Savi 7320



D34ZJAA



85R59AA



HP SKU Number

783N2AA#ABA
8Y9B7AA#ABB
783N1AA#ABA
8Y9B9AA#ABB
8Y9B9AA#ABG
8Y9B9AA#UUF
783N3AA#ABA
9V8Z6AA#ABJ
9V8Z7AA#ABJ
9V8Z8AA#ABJ
85R59AA

HP 100 Character description

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo DECT 1880-1900 MHz Top
Poly Savi 7320 Stereo DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top AUST
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top A/P
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo DECT 1893-1906 MHz Top JPN2
Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2
Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

NOTES* Poly Voyager Charge stand can also be used with Voyager Focus 2 and Savi 7300/7400 headsets

Savi 7200 Series



783Q5AA



783Q6AA



85R57AA



85R59AA



HP SKU Number

85R92AA
85Q53AA
783Q5AA#ABA
8Y9C1AA#UUF
783Q6AA#ABA
85R59AA
85R57AA

HP 100 Character description

Poly Savi 7200 Battery with Removal Tool
Poly Savi 7200 Leatherette Ear Cushion (1 Piece)
Poly Savi 7210 Monaural DECT 1920-1930 MHz Top
Poly Savi 7220 Stereo DECT 1880-1900 MHz Top
Poly Savi 7220 Stereo DECT 1920-1930 MHz Top
Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA
Poly Savi Office Telephone Interface Cable

D400 DECT USB Adapter



D400



85Q48AA



HP SKU Number

8J8V7AA#ABB

8J8W1AA#UUF

8J8W1AA#ABB

85T34AA#ABA

85T33AA#ABA

85Q48AA

HP 100 Character description

Poly Savi D400 UC DECT 1880-1900 MHz Dongle

Poly Savi D400 UC Microsoft Teams Certified DECT 1880-1900 MHz Dongle

Poly Savi D400 UC Microsoft Teams Certified DECT 1880-1900 MHz Dongle

Poly Savi D400 UC Microsoft Teams Certified DECT 1920-1930 MHz Dongle

Poly Savi D400 UC DECT 1920-1930 MHz Dongle

Poly USB-A to USB-C Adapter

CS500 Series



85Q98AA



85R57AA



HP SKU Number

85Q98AA
 784Q3AA#ABB
 85Q18AA
 85Q20AA
 85T27AA#ABG
 85T27AA#ABA
 85R88AA
 85R31AA
 85R32AA
 85R57AA
 85R61AA
 85R11AA
 85T23AA#ABA

HP 100 Character description

Poly CS540 Battery
 Poly CS540 Battery (Enhanced EU Safety)
 Poly CS540 Earloops and Earbuds
 Poly CS540 Leatherette Ear Cushions (2 Pieces)
 Poly CS540 Top with Headband and Earloops
 Poly CS540 Top with Headband and Earloops
 Poly Savi 5 Unit Charge Base and Universal Power Supply -9V 1000mA
 Poly Savi 740/745 Headband
 Poly Savi 740/745 Neckband
 Poly Savi Office Telephone Interface Cable
 Poly Savi Office Universal AC Power Supply with Straight Plug -9V 500mA
 Poly CS500 Leatherette Ear Cushions (2 Pieces)
 Poly CS510/510-XD/WH300-XD 900 MHz Top

CS500 Series



85Q98AA



85R57AA



HP SKU Number

85Q23AA

85R19AA

85R21AA

85R23AA

85Q65AA

85R72AA

HP 100 Character description

Poly CS540 Medium Eartips (25 Pieces)

Poly EncorePro HW530/540 Large and Small Earloops

Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)

Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)

Poly Savi 8240/8245 Foam Sleeves for Earloop (20 Pieces)

Poly Savi WH500/CS545 Battery and USB-A Charging Cable

EHS & Lifter Accessories



85Q60AA



HP SKU Number

85Q52AA
85Q55AA
85Q58AA
85Q59AA
85Q60AA
85Q78AA
85R00AA
85R01AA
85R17AA

HP 100 Character description

Poly APA-24 Electronic Hookswitch TAA
Poly APC-43 Electronic Hookswitch TAA
Poly APD-80 Electronic Hookswitch TAA
Poly APN-91 Electronic Hookswitch TAA
Poly APP-51 Electronic Hookswitch TAA
Poly APS-11 Electronic Hookswitch TAA
Poly APU-76 Electronic Hookswitch TAA
Poly APV-63 Electronic Hookswitch TAA
Poly EHS 3.5mm to 3.5mm Cable

*(1) Poly TR-11 and RD-1 are not available in the US

Lifters and Other Generic Accessories



85Q48AA



85Q49AA



85R52AA



HL10



85R52AA

HP SKU Number

HP 100 Character description

85R55AA

Poly Savi Office S2 Telephone Cable

784Q1AA#ABG

Poly HL10 Handset Lifter

784Q1AA#UUF

Poly HL10 Handset Lifter

85R52AA

Poly Savi Office Straight Plug Online Indicator

85R57AA

Poly Savi Office Telephone Interface Cable

8L5A2AA#ABG

Poly Savi Office Power Supply with Right Angled Plug -9V 1000mA

8L5A2AA#AC3

Poly Savi Office Power Supply with Right Angled Plug -9V 1000mA

85R59AA

Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

85Q48AA

Poly USB-A to USB-C Adapter

Poly EncorePro Series

EncorePro 300 Series



EncorePro 500 Series



EncorePro 700 Series



QD Accessories



EncorePro 300 Series



8K6P2AA#AC3



HP SKU Number

8K6P1AA
8K6P2AA#AC3

HP 100 Character description

Poly Black Ear Cushion Donut (25 Pieces)
Poly Ear Cushion Kit Doughnut 01

EncorePro 500 Series



85Q31AA / 85Q34AA



85Q36AA



85R18AA



85R20AA



85Q39AA



HP SKU Number

85Q31AA

85Q39AA

85R18AA

85R19AA

85R21AA

HP 100 Character description

Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)

Poly EncorePro HW510V/520V Voice Tube

Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)

Poly EncorePro HW530/540 Large and Small Earloops

Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)

EncorePro 700 Series



85R27AA/85R28AA



HP SKU Number

85R24AA

85R27AA

HP 100 Character description

Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)

Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)

Quick Disconnect (QD) Accessories



85R38AA



85S07AA (4 Pin)



85S09AA (6 Pin)



HP SKU Number

85Q45AA
85Q47AA
85Q14AA
85S26AA
920P2AA
85R38AA
85R69AA
85S07AA
920P8AA
784Q5AA
784S0AA

HP 100 Character description

Poly 4 Pin QD to 6 Pin QD Cable
Poly 4 Pin QD to 6 Pin QD Cable (0.13M)
Poly A10-11 Adapter
Poly A10-12 Adapter (S1 Plug)
Poly EncorePro Cable with QD Lock
Poly M22 to QD Cable
Poly QD to QD Lightweight Extension Cable with QD Lock
Poly Y Training Cable
Poly Quick Disconnect IN-LINE MUTE Control KIT
Poly U10P Short End Cable
Poly U10P-S Cable

Quick Disconnect (QD) Accessories

Continued



85R38AA



85S07AA (4 Pin)



85S09AA (6 Pin)



HP SKU Number

784S2AA
85Q30AA
85Q32AA
85Q37AA
85Q40AA
85Q43AA
783S3AA
783S2AA

HP 100 Character description

Poly U10P-S19 Cable
Poly 2.5mm to QD Cable (0.45M)
Poly 2.5mm to QD Cable (3M)
Poly 3.5mm to QD Cable (0.15M)
Poly 3.5mm to QD Cable (3M)
Poly 3.5mm to QD Cable for IP Touch (3M)
Poly HIS Cable TAA
Poly HIC-10 Cable

Poly Sync Series

Poly Sync 10



Poly Sync 20



Poly Sync 40



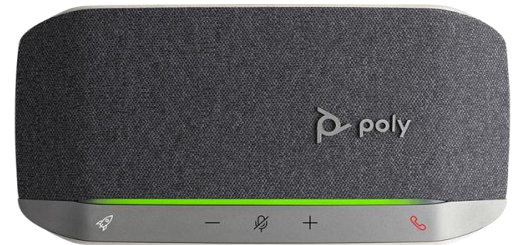
Poly Sync 60



Poly Sync Series



85R78AA / 85T35AA#AB2



HP SKU Number

85R80AA

85T35AA#AB2

85R78AA

786C4AA

786C5AA

85R82AA

HP 100 Character description

Poly Sync 40 Desk Mount

Poly Sync 40 Charging Stand with Power Supply (China only)

Poly Sync 40 Charging Stand with Universal Power Supply

Poly BT700 USB-A Bluetooth Adapter

Poly BT700 USB-C Bluetooth Adapter

Poly Sync 60 Universal Power Supply